

TECHNOLOGY COMMITTEE ANNUAL REPORT
Fiscal Year January 1, 2010 – July 30, 2010

The Technology Committee is responsible for advising the Board of Directors of the Canyon Lake Property Owners Association on technology issues affecting the corporation and the community. The Committee helps to assure the prudent use of technology in managing the Property Owners Association affairs. The Committee has no approval authority. It serves solely in an advisory capacity to the Board.

All members of the Technology Committee volunteer their time and meet once each month during the year. Occasionally, they meet at other times to review technology products or software in sub-committees. Meetings include the Corporation's management and an appointed Board-member liaison. During 2009/2010 the Board liaison was David Johnston.

This year the Committee has focused on evaluating corporate database software and point of sale software options. The Corporation currently utilizes a legacy (PICK) database management software solution for most of its data management requirements. In 2004 the POA Board of Directors decided to update the Corporation's technology and hired a firm (Katana) to build software to meet the POA's specific needs. Unfortunately, this project was not successful and, at the end of the day, the POA had not obtained a software solution to meet its needs. The Committee was specifically tasked with the responsibility of determining if the Katana project should be continued or if there was a less expensive alternative.

The Committee has also had a hand in establishing requirements for gate access systems and a new point of sale software solution as well as reviewing proposed capital expenditures for computers and peripherals.

The Committee estimated the cost of completing the Katana project. If it is continued, the cost could potentially be in excess of \$100,000. After interviewing dozens of companies that sell software used to manage home owner associations, it was determined that purchasing Village Management Software would likely cost less and provide more benefits to the Corporation. The Committee and end users within the POA are evaluating this software and other related databases needed to run the POA. We hope to have a recommendation for the Board of Directors by the end of the year.

As outgoing Chairman of the Technology Committee, I would like to thank Committee Members Daryl Ballou, Doug Gorvetzian, Glenn Stevenson, Rich Moline, and Michael Petty for their dedication, hard work, attention to detail and community service orientation. I believe that most of the POA technology problems are behind us. We are close to selecting a data management solution that will get rid of obsolete technology, provide improved data visibility and fidelity, and allow us to integrate tomorrow's technology with today's data management system. The Board has established a process where the community can be assured that technology projects will be properly managed in the future.

Tim Brown