

Quality Assurance Committee- Annual Report 2009/2010

The purpose of the Quality Assurance Committee is to enhance communication between and among the Committees, Clubs, Association and members. The Committee consists of members of Canyon Lake and staff; meeting to work on designated projects such as-

- The webpage- ongoing webpage review
- New member- welcome packet
- Conduct surveys
- Provide member feedback
- Assist staff with disseminating information for such things as Canyon Lake's 40th Birthday, "Did you know" articles and information to the members and special events.
- Articulation with City of Canyon Lake projects.

The committee members are department managers/administrators and community representatives.

As of August 2010, the Committee has been reorganized. The Committee will be taking on a new approach in 2010/2011 to be more project orientated and look at ways of being proactive for the community.

The Current members of the QAC Committee are-

Jan O'Rourke (Chairperson)

Sue Moore

Nancy Horton

The Board Liaison is Michelle Gordon

The Staff Liaisons are Jovan Grogan and Lynn Jensen

Respectfully submitted,

Sue Moore

Quality Assurance Committee